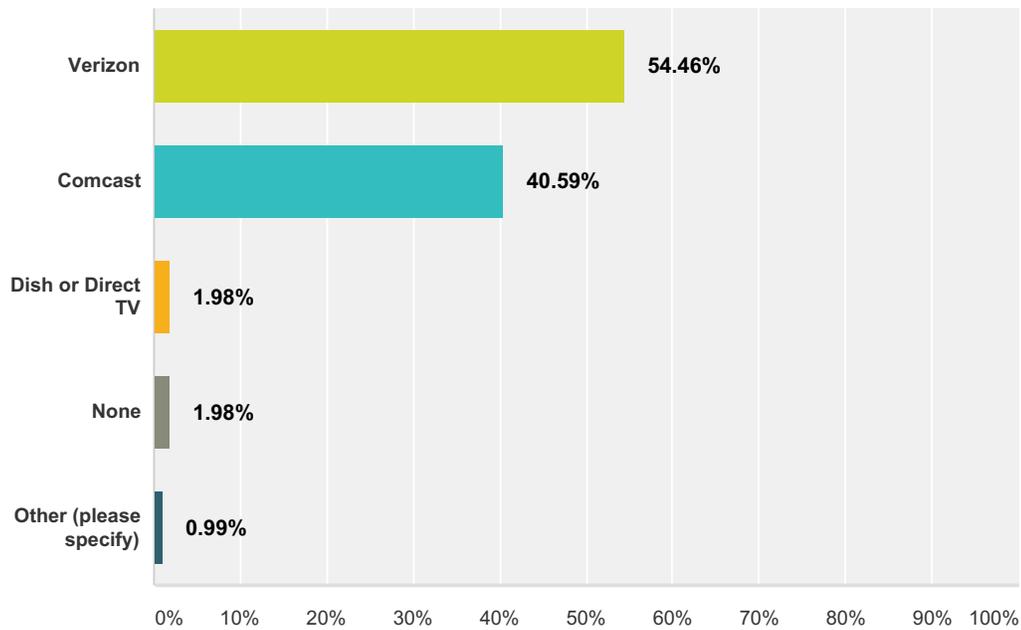


Q1 Do you subscribe to any of the cable TV providers in Ipswich?

Answered: 202 Skipped: 0

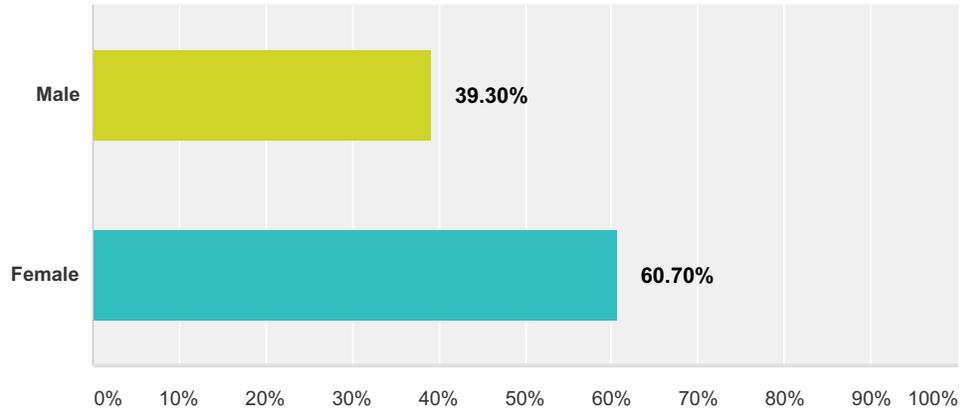


Answer Choices	Responses
Verizon	54.46% 110
Comcast	40.59% 82
Dish or Direct TV	1.98% 4
None	1.98% 4
Other (please specify)	0.99% 2
Total	202

#	Other (please specify)	Date
1	Cancelled cable recently - been with both Comcast and Verizon in the past	11/9/2014 6:37 AM
2	FiOS Internet & Phone only	11/6/2014 2:33 PM

Q2 What is your gender?

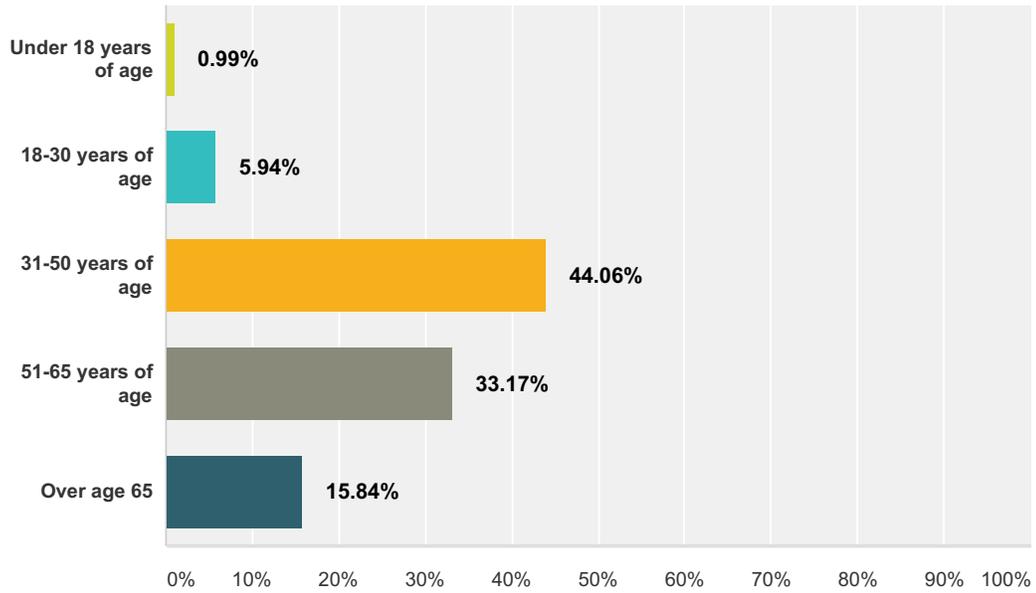
Answered: 201 Skipped: 1



Answer Choices	Responses
Male	39.30% 79
Female	60.70% 122
Total	201

Q3 Which age category describes you?

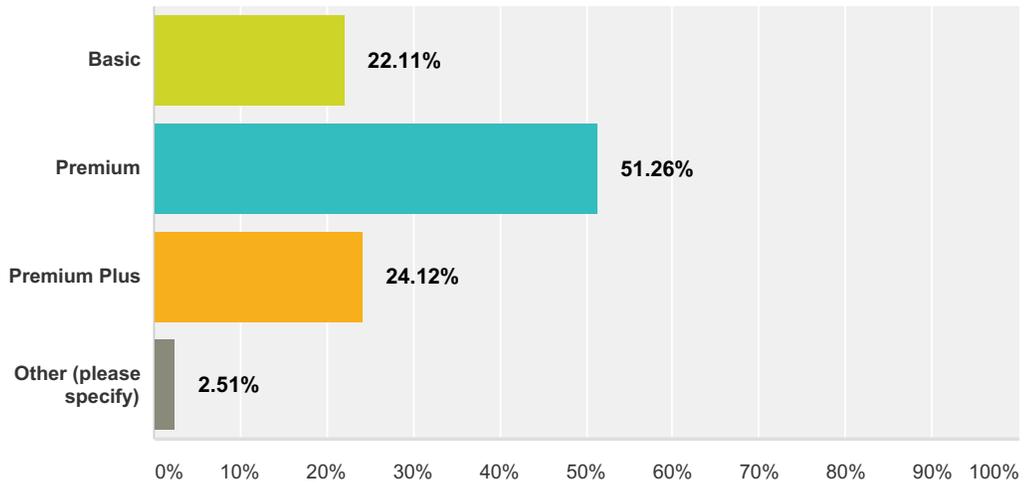
Answered: 202 Skipped: 0



Answer Choices	Responses
Under 18 years of age	0.99% 2
18-30 years of age	5.94% 12
31-50 years of age	44.06% 89
51-65 years of age	33.17% 67
Over age 65	15.84% 32
Total	202

Q4 Which of the following categories best describes you?

Answered: 199 Skipped: 3

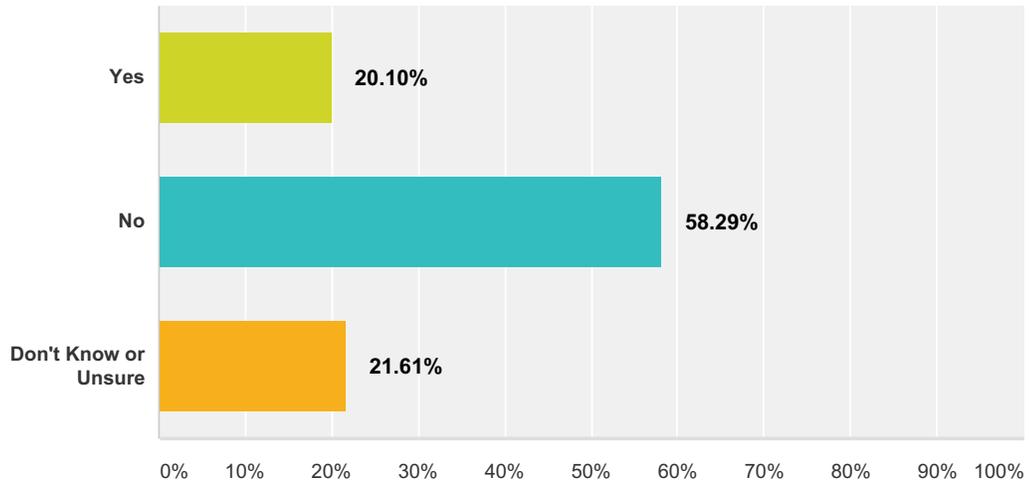


Answer Choices	Responses
Basic	22.11% 44
Premium	51.26% 102
Premium Plus	24.12% 48
Other (please specify)	2.51% 5
Total	199

#	Other (please specify)	Date
1	hd ant and roku, internet based tv	12/28/2014 6:10 PM
2	Local channels only	11/16/2014 1:28 PM
3	only local channels	11/14/2014 12:08 PM
4	Streaming only (internet) - Netflix, web sites, Hulu, etc.	11/9/2014 6:37 AM
5	Basic Plus	11/8/2014 5:53 PM

Q5 Would you subscribe to a low cost cable package that only includes broadcast and Public Education Government (PEG) channels?

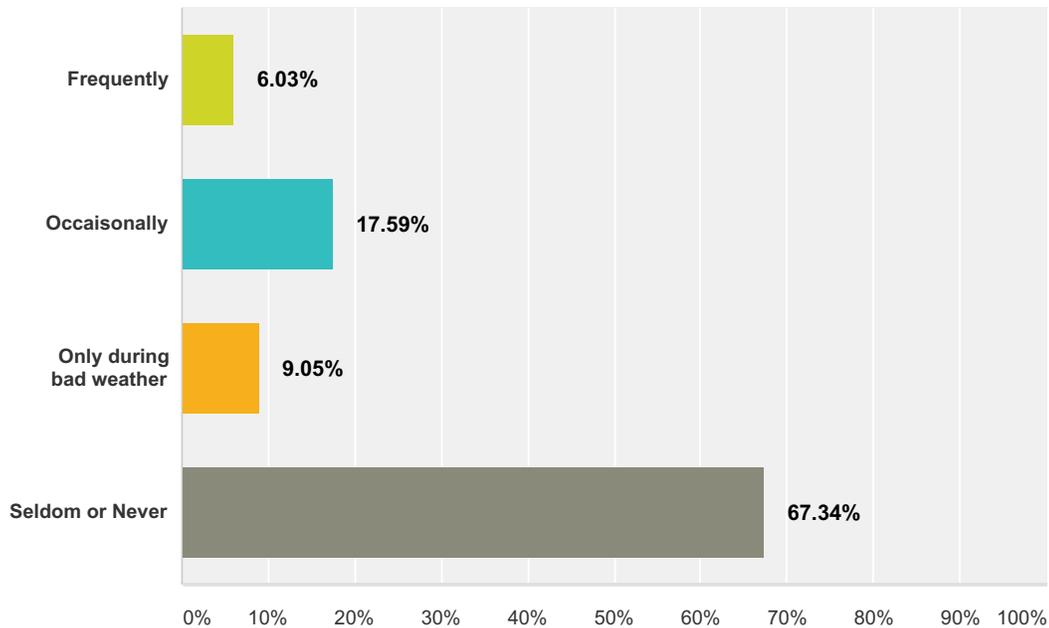
Answered: 199 Skipped: 3



Answer Choices	Responses	
Yes	20.10%	40
No	58.29%	116
Don't Know or Unsure	21.61%	43
Total		199

Q6 How often do you experience problems with TV reception? (Blurriness, Poor Sound)

Answered: 199 Skipped: 3



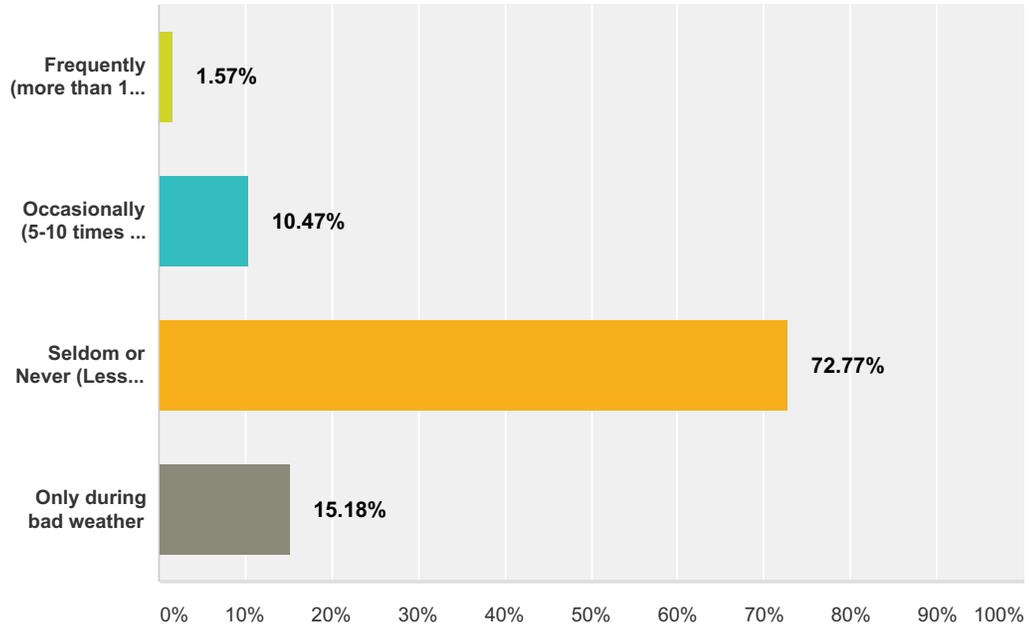
Answer Choices	Responses
Frequently	6.03% 12
Occasionnally	17.59% 35
Only during bad weather	9.05% 18
Seldom or Never	67.34% 134
Total	199

#	If you do experience any Cable TV service problems then please provide us with your street address so we can better identify areas that need service upgrades.	Date
1	314 High St.	12/16/2014 6:29 AM
2	13 Mile Lane	12/2/2014 6:36 AM
3	I have never had issues with Verizon service reception or poor sound in the 8 years that we've had Verizon FIOS. We have never had a complete outage unless there was a full electrical power outage and all electricity was out.	11/23/2014 8:49 AM
4	Connectivity issues 131 Linebrook	11/21/2014 7:20 PM
5	51 River Point Dr.	11/14/2014 10:28 AM
6	congress st	11/13/2014 5:26 PM
7	164 Argilla Rd	11/11/2014 1:32 AM
8	green st	11/10/2014 3:27 PM
9	30 Lafayette Rd	11/8/2014 10:33 AM

10	Allen Lane	11/7/2014 4:53 PM
11	275 High Street	11/7/2014 4:12 PM
12	I utilize cable for internet but am forced to purchase a package that includes TV-which I do not use	11/7/2014 9:05 AM
13	5 Turkey Shore Rd.	11/6/2014 5:53 PM
14	Don't receive cable TV	11/6/2014 2:33 PM
15	No cable in my area	11/6/2014 12:15 PM
16	I do not have cable right now	11/6/2014 11:20 AM

Q7 In the past year, how often did cable TV outages occur (outages are defined as no television service when the power is on).

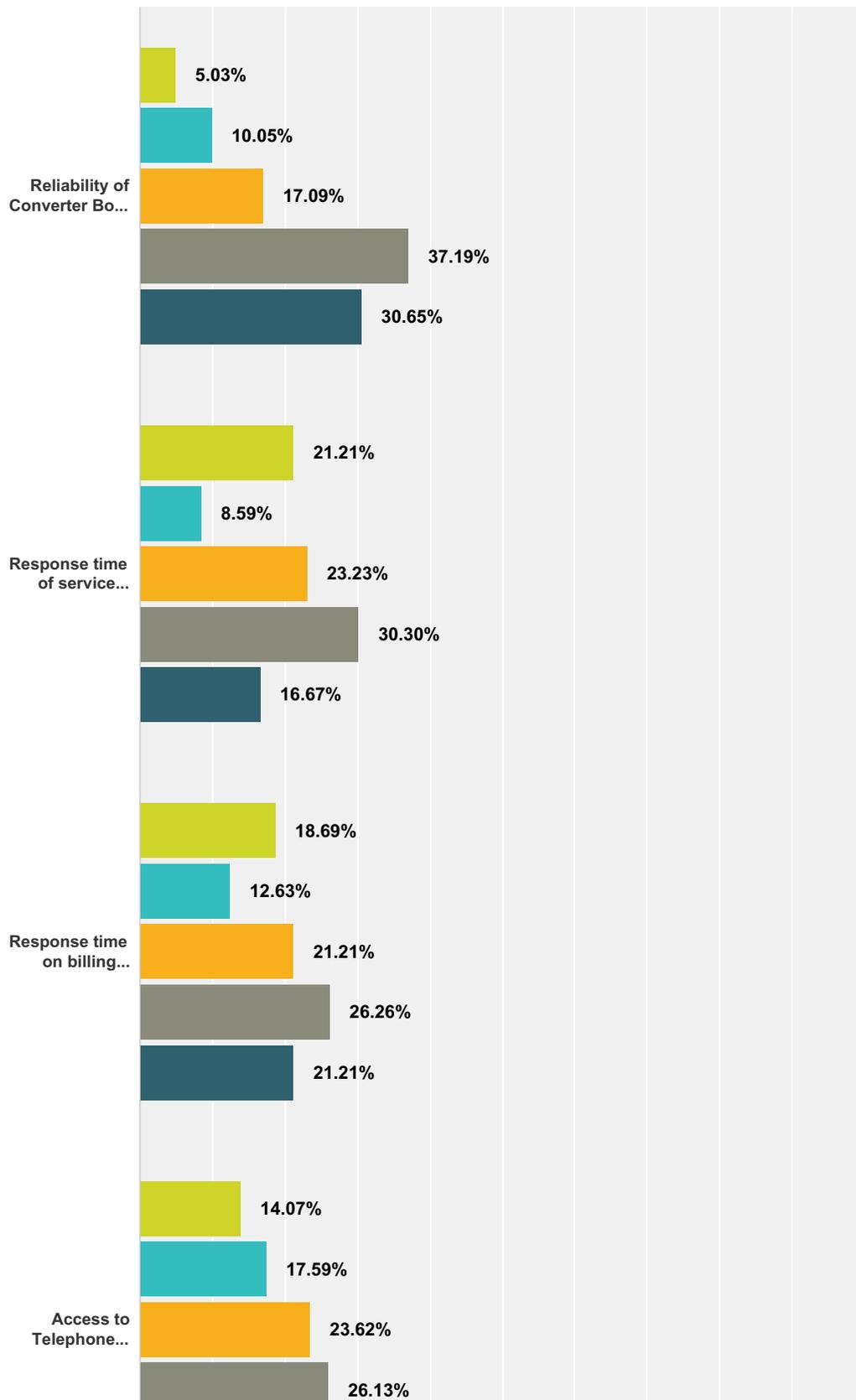
Answered: 191 Skipped: 11

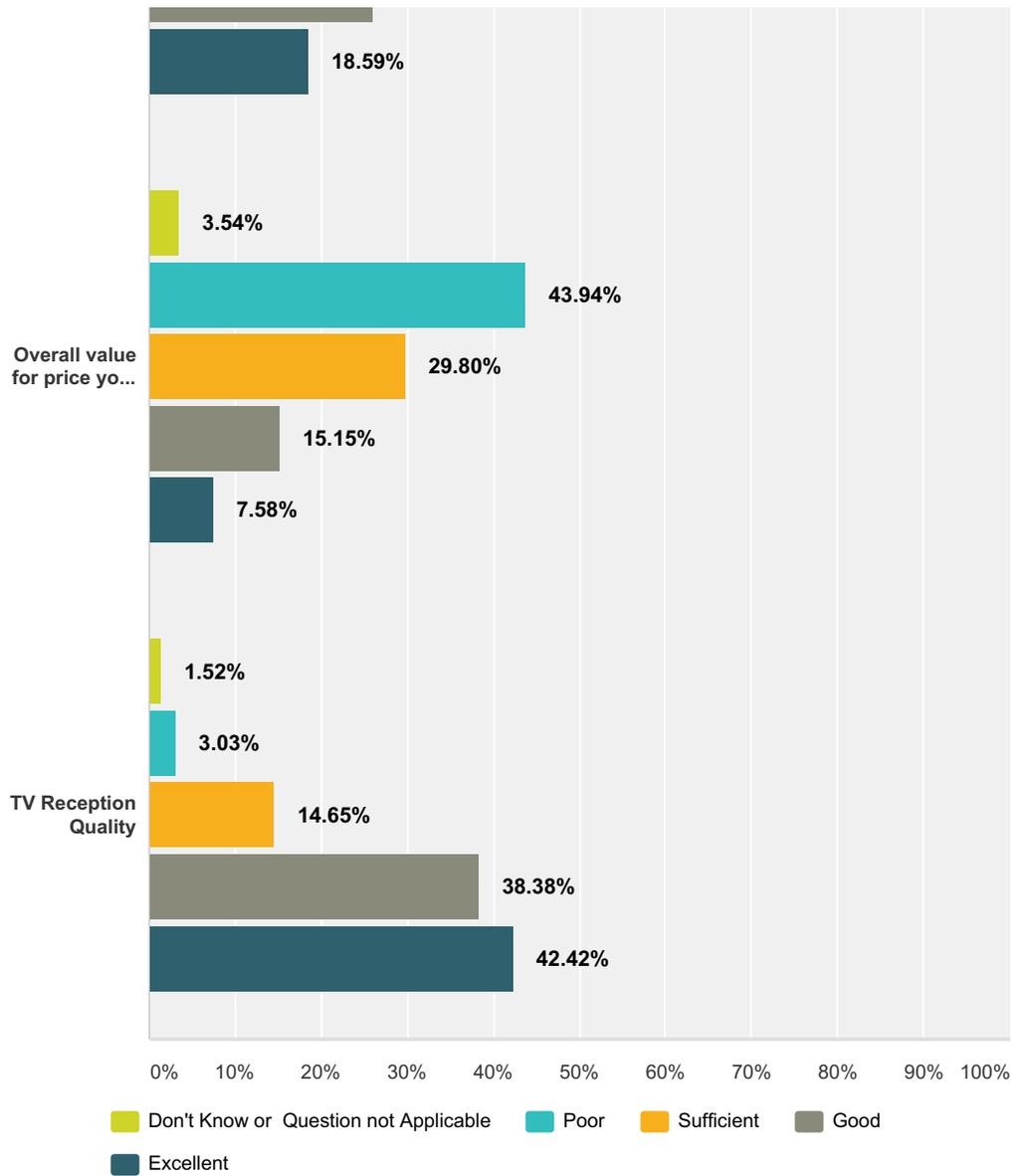


Answer Choices	Responses
Frequently (more than 10 times a year)	1.57% 3
Occasionally (5-10 times a year)	10.47% 20
Seldom or Never (Less than 5)	72.77% 139
Only during bad weather	15.18% 29
Total	191

Q8 Please rate your satisfaction with the following cable related issues

Answered: 199 Skipped: 3

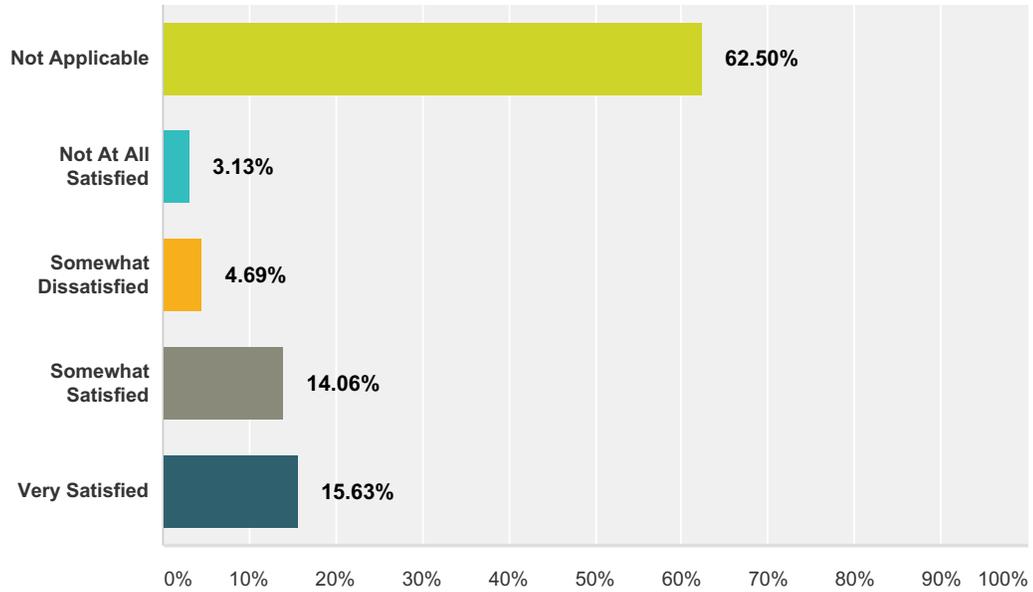




	Don't Know or Question not Applicable	Poor	Sufficient	Good	Excellent	Total	Weighted Average
Reliability of Converter Box and or Remote Control	5.03% 10	10.05% 20	17.09% 34	37.19% 74	30.65% 61	199	2.78
Response time of service technicians	21.21% 42	8.59% 17	23.23% 46	30.30% 60	16.67% 33	198	2.13
Response time on billing inquiries and complaints	18.69% 37	12.63% 25	21.21% 42	26.26% 52	21.21% 42	198	2.19
Access to Telephone Customer Support	14.07% 28	17.59% 35	23.62% 47	26.13% 52	18.59% 37	199	2.18
Overall value for price you pay for TV	3.54% 7	43.94% 87	29.80% 59	15.15% 30	7.58% 15	198	1.79
TV Reception Quality	1.52% 3	3.03% 6	14.65% 29	38.38% 76	42.42% 84	198	3.17

Q9 If your Cable provider made one or more service calls in the last six months, how satisfied were you with the service?

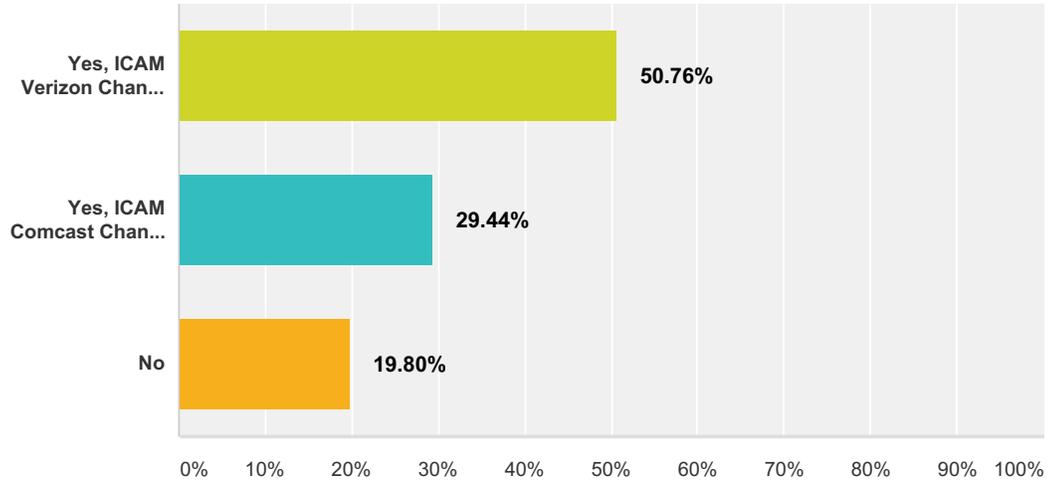
Answered: 192 Skipped: 10



Answer Choices	Responses	Count
Not Applicable	62.50%	120
Not At All Satisfied	3.13%	6
Somewhat Dissatisfied	4.69%	9
Somewhat Satisfied	14.06%	27
Very Satisfied	15.63%	30
Total		192

Q10 Do you know that Ipswich's local Public Education and Government program channels are provided by ICAM (Ipswich Community Access Media)?

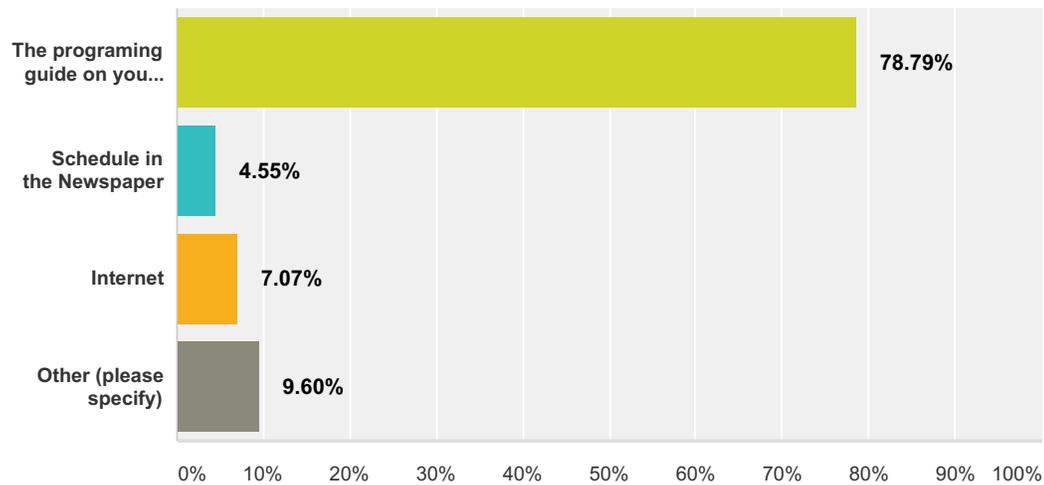
Answered: 197 Skipped: 5



Answer Choices	Responses	Count
Yes, ICAM Verizon Channel 31,32, 33	50.76%	100
Yes, ICAM Comcast Channel 8, 9, 98	29.44%	58
No	19.80%	39
Total		197

Q11 How do you search for the programs you watch?

Answered: 198 Skipped: 4



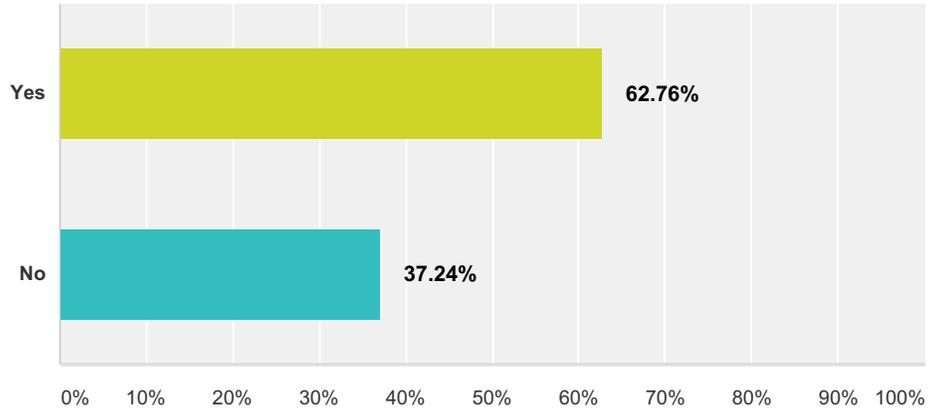
Answer Choices	Responses
The programming guide on your TV	78.79% 156
Schedule in the Newspaper	4.55% 9
Internet	7.07% 14
Other (please specify)	9.60% 19
Total	198

#	Other (please specify)	Date
1	only available to search on TV on one TV, otherwise no access to view program guide on tvs so click around looking	12/2/2014 6:36 AM
2	Channel surf	11/21/2014 1:44 PM
3	TV guide	11/21/2014 1:22 PM
4	Cable programming App on iPad/iPhone	11/19/2014 12:03 PM
5	channel surf	11/18/2014 8:34 PM
6	I flip channel	11/13/2014 12:20 PM
7	Tivo	11/13/2014 6:46 AM
8	only watch discovery/science channels	11/13/2014 6:08 AM
9	scroll using remote	11/13/2014 6:02 AM
10	all of the above	11/12/2014 5:29 PM
11	Both internet and tv. I use an apple tv box and vpn to watch on my computer	11/12/2014 5:01 PM
12	n/a	11/12/2014 5:15 AM
13	REMOTE CONTROL	11/10/2014 5:58 PM

14	self	11/10/2014 6:17 AM
15	Channel surfing	11/7/2014 3:13 PM
16	Guide on tv AND internet	11/7/2014 8:49 AM
17	I rarely watch tv, but my voip phone service runs off a comcast line	11/7/2014 6:31 AM
18	Xbox One Guide	11/6/2014 1:48 PM
19	Viewing stations while watching programs	11/6/2014 9:28 AM

Q12 Would you watch ICAM's PEG channels more frequently if the programming was listed in the television program guide?

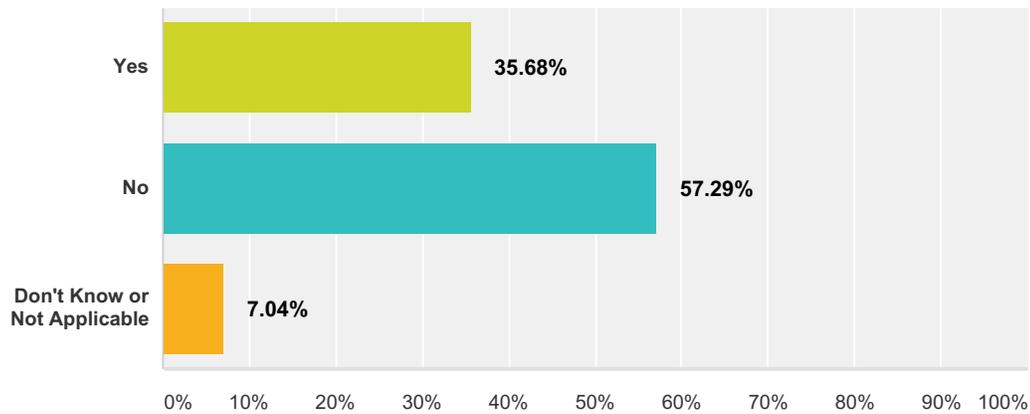
Answered: 196 Skipped: 6



Answer Choices	Responses
Yes	62.76% 123
No	37.24% 73
Total	196

Q13 Are you more likely to watch ICAM if it was available in high definition?

Answered: 199 Skipped: 3

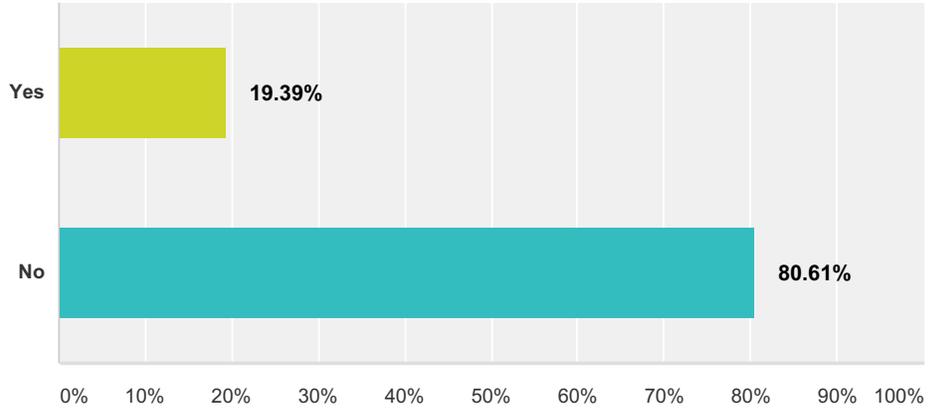


Answer Choices	Responses
Yes	35.68% 71
No	57.29% 114
Don't Know or Not Applicable	7.04% 14
Total	199

#	Don't Know or Not Applicable	Date
1	Doesn't matter - I'm not that interested in HD	11/26/2014 11:13 AM
2	yes if they add more sports coverage	11/24/2014 3:07 PM
3	Seriously Hi def for cabble access. waste of money	11/24/2014 2:26 PM
4	Ok	11/21/2014 11:43 PM
5	fix the sound quality first	11/18/2014 5:04 PM
6	Already in HD	11/13/2014 3:57 PM
7	doesn't matter	11/12/2014 5:29 PM
8	Dont Know	11/11/2014 1:32 AM
9	N/A	11/8/2014 7:05 AM
10	Depends on what would be in HD	11/7/2014 4:12 PM
11	I usually watch it online but I think the quality of sound and picture are poor in general. I would prefer better sound above an HD picture at this point	11/7/2014 9:05 AM
12	Does not matter to me.	11/6/2014 3:55 PM
13	I don't have an HD TV	11/6/2014 2:58 PM
14	we don;t have cable in our area	11/6/2014 12:15 PM

Q14 Would you be interested in attending an ICAM workshop to learn how to produce your own video program?

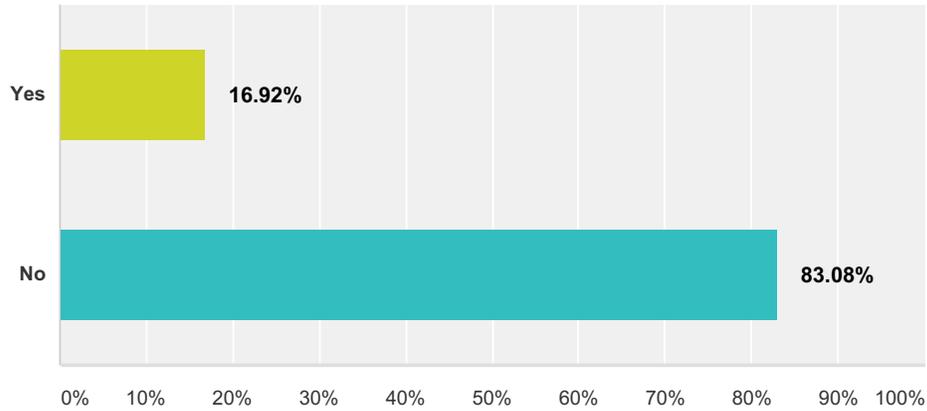
Answered: 196 Skipped: 6



Answer Choices	Responses
Yes	19.39% 38
No	80.61% 158
Total	196

Q15 Would you want to be involved in working with other ICAM volunteers to produce or prepare local programming?

Answered: 195 Skipped: 7

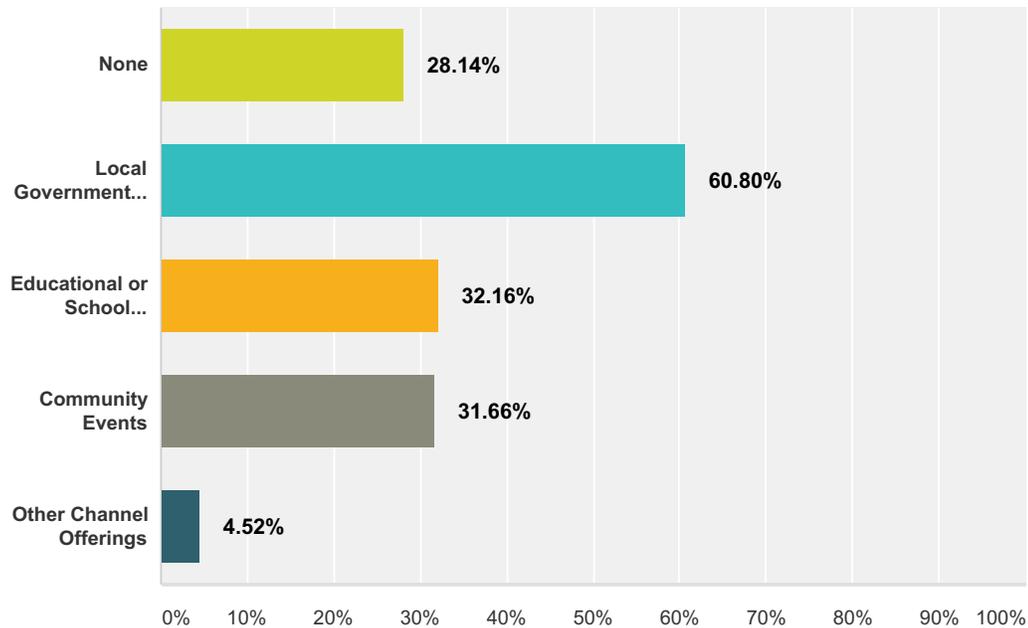


Answer Choices	Responses	
Yes	16.92%	33
No	83.08%	162
Total		195

#	Please provide your contact information so ICAM can contact you about workshops and working on local programs.	Date
1	utvols888657@gmail.com	12/28/2014 6:10 PM
2	my kids already do	11/24/2014 3:07 PM
3	no comment	11/19/2014 6:57 PM
4	no	11/19/2014 5:23 PM
5	Edawhite@me.com	11/19/2014 1:36 PM
6	Elainasophia@yahoo.com	11/18/2014 11:53 PM
7	NA	11/16/2014 1:28 PM
8	blair.baggins@gmail.com	11/12/2014 9:18 PM
9	none	11/11/2014 4:22 PM
10	NOT SURE	11/10/2014 5:58 PM
11	klfpluto@msn.com	11/8/2014 10:33 AM
12	Already involved	11/7/2014 3:13 PM
13	I have done this already	11/7/2014 6:31 AM
14	Yes, I think it would be fun.	11/6/2014 3:55 PM
15	No Thanks	11/6/2014 11:32 AM
16	They already have it	11/6/2014 10:28 AM

Q16 Do you ever watch any of the following program offerings on ICAM? Please indicate all categories that apply.

Answered: 199 Skipped: 3



Answer Choices	Responses
None	28.14% 56
Local Government Meetings	60.80% 121
Educational or School Activities	32.16% 64
Community Events	31.66% 63
Other Channel Offerings	4.52% 9
Total Respondents: 199	

#	Other Channel Offerings	Date
1	no comment	11/19/2014 6:57 PM
2	I like the streaming On Demand feature!	11/12/2014 7:45 PM
3	yes	11/11/2014 4:22 PM
4	I like to see programming about local events and would want to see that increased. ICAM is a great but underutilized opportunity	11/7/2014 9:05 AM
5	exploring the arts with ed colley	11/7/2014 8:07 AM
6	I tune into board meetings sometimes and I do watch some of the entertainment programs.	11/6/2014 3:55 PM
7	exploring the arts	11/6/2014 12:43 PM
8	more local programing	11/6/2014 10:42 AM

9	I am grateful for the Town Meeting broadcast, and of the other town-related meetings (i.e., Selectmen, Conservation Commission, etc).	11/5/2014 8:54 PM
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Q17 What additional PEG related programming would you like to see?

Answered: 38 Skipped: 164

#	Responses	Date
1	more arts programming.	12/8/2014 5:54 PM
2	I don't know.	11/29/2014 7:39 PM
3	IPAC music high school sports	11/24/2014 3:07 PM
4	Arts & culture	11/21/2014 4:59 PM
5	Unsure	11/20/2014 7:03 PM
6	more local produced programs	11/19/2014 5:23 PM
7	Home gardening programs. Topics of interest.	11/19/2014 1:36 PM
8	please keep icam its also a great program for kids	11/19/2014 11:14 AM
9	Call-in show for BOS	11/19/2014 10:14 AM
10	I just want quality with what ever program is on.	11/18/2014 5:04 PM
11	An channel that highlights local businesses, events & activities that are not school, sports or government related. Public safety, septic, fire, home improvement education,	11/18/2014 4:20 PM
12	Na	11/16/2014 1:28 PM
13	All major public events	11/13/2014 3:57 PM
14	local event announcements	11/13/2014 2:34 PM
15	more interface with schools. I would like to say that ICAM Public Access increases public involvement in community, government and education.	11/12/2014 7:45 PM
16	More student and youth produced programming. More sports and cultural programming.	11/12/2014 6:51 PM
17	None. It doesn't interest me.	11/12/2014 5:01 PM
18	PEG is a waste of bandwidth. Replacing it with a watch paint dry or a watch grass grow channel would be less mind numbingly boring.	11/11/2014 6:18 PM
19	emergency events,street closures,power outages	11/11/2014 4:22 PM
20	More school related programming	11/9/2014 3:14 PM
21	Kids programming.	11/7/2014 4:53 PM
22	Local lectures School programming	11/7/2014 3:13 PM
23	Definitely good quality programming about local interests/activities and happenings. I would like to see an "evening magazine" or C "Chronicle" type program about Ipswich-even if it were monthly	11/7/2014 9:05 AM
24	more independent programming	11/7/2014 8:07 AM
25	PEG?	11/7/2014 6:31 AM
26	Locally produced shows	11/7/2014 1:42 AM
27	There should be programming to promote economic development, such as tourist attractions, restaurant interviews, real estate tours. Also, student prepared programming and more reruns of government meetings. I don't need or like the static messages.	11/6/2014 7:10 PM
28	Gardening guides, local food show like invite members of the community to present their culinary skills, invite community members to showcase their talents like music or art or drama	11/6/2014 5:24 PM

29	Historical, exploration of local draws i.e. beach, clamming, old houses etc	11/6/2014 3:55 PM
30	No idea	11/6/2014 2:58 PM
31	provide more outreach to the schools and services available for student video programing, video production, etc.	11/6/2014 2:55 PM
32	School Talent Shows, HS Graduation	11/6/2014 1:04 PM
33	School Concerts	11/6/2014 12:54 PM
34	More high school sports	11/6/2014 12:16 PM
35	Not Sure	11/6/2014 11:32 AM
36	more COA events	11/6/2014 10:42 AM
37	Not sure	11/6/2014 9:28 AM
38	I would love to see more man-on-the-street shows, and a news broadcast, even weekly (like 60 Minutes) would be fantastic.	11/5/2014 8:54 PM

Q18 As we approach a refranchising agreement with your cable provider, what issues are important to you?

Answered: 124 Skipped: 78

#	Responses	Date
1	Add local channels to the high def channels for comcast (in addition or replacement of channels 8 9 and 98 have HD channels for example 808, 809, 898 or something like that...most people watch HD channels making it very easy to forget about the town chaneln if we dont see them in the in the tv guide with the high def channels. Lastly i dont really enjoy watching the local gov't meetings because the picture quality in regular def is so poor and we never know who is speaking and everones faces are fuzzy (however im not sure if that is the cable or the towns video equipment). Perhaps research on what other towns have done would be good. Boxford's local gov't meetings are the number one watch tv program in the town Monday nights....i recently moved to ipswich and im not sure what ratings are here.	1/4/2015 10:07 AM
2	Price and runaway fees that should be included in base price quotes. You have no option not to rent proprietary equipment, but rental fees would pay for said hardware in two years, Should be lease to own, not rental.	12/31/2014 9:04 AM
3	a la carte offerings and more options	12/28/2014 6:10 PM
4	Why are cable TV prices so high? Not so in other countries.	12/28/2014 4:03 PM
5	Price and new technology	12/28/2014 2:08 PM
6	Resolving issues beyond our responsibility with proper followups without needing continuous reminders to stay on top of the issues. This comes from a recent experience with Comcast. We recently switched to Verizon. There are wiring issues in our Condo. The association claims they have a contract with Comcast to fix the issues. Comcast claims it is the condos responsibility. Neither side continued to presume without constant followups	12/26/2014 4:03 PM
7	Overpriced poor quality. Extremely horrible customer service.	12/20/2014 5:44 AM
8	Quality and value of service, support.	12/16/2014 6:29 AM
9	pricing not to rise	12/11/2014 9:53 PM
10	ICAM also provides wonderful hands on video programming services for children.	12/8/2014 5:54 PM
11	Companies require competition to maintain quality & reduce costs. I would hate to see one cable company monopolizing the town.	12/7/2014 11:41 PM
12	Availability of OTA broadcast channels since we are in a dead zone and would need a 60 ft mast to receive them. Also would prefer a la cart offerings since we don't watch sports channels and hate paying for them.	12/3/2014 12:13 PM
13	the price I pay for poor tv programming,the number of infomercials shown while viewing a program is ridiculous!! cable was supposed to be less commercials and the ways commercials interfer with lousy programming (bottom of screen, etc) is absurd considering how much we pay! They , both comcast go up on price quite considerably often and without notice or regulation!	12/2/2014 6:36 AM
14	Price.	11/29/2014 7:39 PM
15	That Verizon continue doing what it is doing i.e. providing excellent service.	11/26/2014 5:42 PM
16	I'd like to see public access on DirecTV. Hate Comcast!	11/26/2014 11:13 AM
17	lower Cost For HD Bundles get rid of some of the stupid Channels	11/25/2014 11:34 AM
18	Obscene price for cable and internet.	11/25/2014 8:35 AM
19	why dont the high school kids have a streaming TV/radio facility?	11/24/2014 3:07 PM
20	Keep Verizon FIOS please. I have been more than pleased with their tv offerings, service and quality of system.	11/23/2014 8:49 AM
21	I like everything about Verizon except the price. New customers with either company get great rates, but loyal customers pay higher, non-promotional prices.	11/22/2014 10:37 AM

22	Even though my past satisfaction w Comcast was less than Verizon competition is critical. Both are too exoensive!	11/22/2014 8:28 AM
23	Reliability of the device and value for the price	11/21/2014 7:20 PM
24	cost & access	11/21/2014 4:59 PM
25	Cost of service	11/21/2014 1:22 PM
26	That they stay as my provider.	11/20/2014 7:03 PM
27	Individual choice!!	11/19/2014 9:12 PM
28	Price and reliability	11/19/2014 6:57 PM
29	PEG channel programming listed in the television program guide	11/19/2014 5:23 PM
30	High cost	11/19/2014 1:36 PM
31	A la carte channel packaging would be ideal rather than paying a premium for all channels of which 65% are unwanted. Quality internet is also very important to me.	11/19/2014 12:03 PM
32	We had Comcast prior converting to Verizon several years ago. Verizon FIOS is a superior product in every respect. I also suspect that the competition is good for rate payers. Comcast already has far too much power which is alarming considering the poor quality of its services.	11/19/2014 11:48 AM
33	please keep icam its also a great program for kids	11/19/2014 11:14 AM
34	Continued support for local PEG programming.	11/19/2014 10:14 AM
35	Why does Comcast have to pay a pole attachment fee to Verizon when the utility poles are on public property? This cost is buried in my rate.	11/19/2014 7:39 AM
36	A la carte programming!!	11/18/2014 11:53 PM
37	responsive & contactable Customer service reasonable cost few outages. We switched from Comcast due to this, Verizon's been great!	11/18/2014 11:32 PM
38	Customer service and price. Comcast sucks	11/18/2014 10:54 PM
39	cheeper internet bundle deals include phone and I dont need a landline	11/18/2014 8:34 PM
40	Rising cost	11/18/2014 7:53 PM
41	See above.	11/18/2014 5:04 PM
42	Reliability and the power outages, of both cable and internet.	11/18/2014 4:40 PM
43	quality, customer service and price	11/18/2014 4:20 PM
44	pricing	11/18/2014 12:39 PM
45	Being asked if I am willing to pay service charge before the work starts and Being told when the service charge starts.	11/18/2014 11:26 AM
46	the taxes are ridiculous	11/18/2014 10:50 AM
47	COST	11/17/2014 4:37 PM
48	More importantly, we should investigate how to create our own community broadband and rid ourselves from the burden of these overpriced and dare I say it, corrupt corporations such as Comcast and Verizon. Other communities around the US are starting to realize this is what needs to happen, here's a link to an article: http://www.washingtonpost.com/blogs/the-switch/wp/2014/11/05/7-colorado-communities-just-voted-themselves-the-right-to-build-their-own-broadband/ Is this something that the Town of Ipswich is willing to consider?	11/17/2014 12:40 PM
49	Competition	11/16/2014 9:43 PM
50	lower price	11/16/2014 6:25 PM
51	Easier to read bills. Ability to purchase a cable box so that I'm not forced to lease one from the company.	11/16/2014 1:28 PM
52	Lower rates for just TV owners, not packages choice of paying by channels such as NESN	11/14/2014 12:08 PM

53	Reliability of service, as I pay a large amount monthly for Comcast/Xfinity cable, internet and telephone. It is important to me that I have the choice between both Verizon and Comcast, as my new construction condominium is already wired for both, so if I need to switch providers, I am more likely to choose one which is already wired in my home, making the switch easier.	11/14/2014 10:28 AM
54	Price and quality	11/13/2014 3:57 PM
55	Costs	11/13/2014 3:24 PM
56	COST! RCN was a better value (had it in somerville before we moved)	11/13/2014 2:34 PM
57	price	11/13/2014 2:31 PM
58	satellite production facility at the MS/HS	11/13/2014 12:20 PM
59	Access and the ability to choose among multiple providers.	11/13/2014 6:02 AM
60	Bundled costs are outrageous and cost prohibitive to break up and independently seek alternatives	11/12/2014 10:52 PM
61	Cost,	11/12/2014 10:07 PM
62	Price of service. Lack of a la carte choice for programming.	11/12/2014 7:47 PM
63	Hi Def Live broadcast More editing stations, audience studio	11/12/2014 7:45 PM
64	Keep equipment up to date and increase access to equipment for community and school related events. Continue to broadcast local government meetings. Would like to see school plays and events more frequently.	11/12/2014 6:51 PM
65	Continuing my good service and not having to change providers.	11/12/2014 6:17 PM
66	That it continue uninterrupted but would like to see lower rates.	11/12/2014 5:01 PM
67	Keeping the same cable company.	11/12/2014 3:29 PM
68	Customer service	11/12/2014 3:20 PM
69	We do not want to switch cable providers. We have had a very bad experience with Verizon in the past	11/12/2014 8:53 AM
70	price	11/12/2014 5:15 AM
71	TV channel selection	11/11/2014 7:37 PM
72	Just get it done so there is no disruption of service.	11/11/2014 6:18 PM
73	emergency preparedness,real time reporting	11/11/2014 4:22 PM
74	MUCH better customer service from Comcast. Their phone support and getting resolution when a problem occurs (seldom) OR setting up new service are a nightmare. Techs come out for the wrong reasons or without adequate info, and it usually takes multiple return trips for resolution.	11/11/2014 11:32 AM
75	Price, quality, I wish that cable stations could be picked to build packages. I don't watch a lot of what is in my package, but have to have it to get the local sports stations.	11/11/2014 8:45 AM
76	no issues just like Comcast always very helpful	11/10/2014 3:27 PM
77	The same Basic channels that I have now.	11/10/2014 3:04 PM
78	Broadband speed. Verizon represents one speed but never delivers it.	11/10/2014 10:06 AM
79	Would like to see a media productions course and studio at the middle/high school like Triton has.	11/9/2014 3:14 PM
80	horrible experience with verizon just switched to comcast there customer service was poor and had many issues with box return damaged our credit rating had to go to state officials for help will never use verizon again	11/8/2014 10:47 AM
81	Fix problems with cable reception	11/8/2014 10:33 AM
82	Extending programming to the high school - classes, equipment, support	11/8/2014 8:02 AM
83	Pole transfers, removal of obsolete wires	11/7/2014 10:04 PM
84	Cost, reception.	11/7/2014 4:53 PM
85	Having I cam available	11/7/2014 3:13 PM

86	Best value for money spent	11/7/2014 2:47 PM
87	Customer service and price of cable.	11/7/2014 1:42 PM
88	Cable choice and diversity.	11/7/2014 9:22 AM
89	An affordable Internet Only choice A very BASIC Pkg with local stations (inc PBS) perhaps bundled with internet- or not ICAM program changes in the area of sound and picture quality and content Customer Service is abismal, particularly waiting times for service calls, charges for service calls that should be free, and ineffective and unknwlegable service by those answering phones for Verizon. No ability to contact a local office easily by phone.	11/7/2014 9:05 AM
90	Cost seems to keep going up. Would like to pay for what I watch, not everything else. Would like to NOT pay for ESPN for instance. Will probably go off cable in the next year or so and just stream what we want to see.	11/7/2014 8:49 AM
91	quality of programing	11/7/2014 8:07 AM
92	This questionnaire deals mostly with video services, but Inter et and phone services are also provided by Verizon and Comcast and those services have issues as well. All of thses services are very expensive and service is not great. Limited term bundles are very expensive and require constant renegotiation .	11/7/2014 6:31 AM
93	Keeping ICAM on the air	11/7/2014 1:42 AM
94	wish there could be a la carte service	11/6/2014 10:00 PM
95	Verizon fios box frequently shorts out anytime there is a power outage.	11/6/2014 9:08 PM
96	Lower prices and more options for service packages	11/6/2014 8:22 PM
97	would like to pay per channel. We only watch a few.	11/6/2014 8:17 PM
98	Directv. Which we had before verizon. Was just awful in all regards. They installed HD that didn't work and then tried to force me to let them reinstall it on my slate (!!!) roof, which is NOT to be tread upon and must be handled gingerly and threatened to charge me disconnection fees etc. when their lack of service availability was not my fault.	11/6/2014 7:41 PM
99	Lower price, lower price, lower price,	11/6/2014 7:10 PM
100	price I don't use most of the channels I have but they are "free" My bill would be more with out the bundle . If your a "new" customer you get it much cheaper but a long time good customer gets the higher bill . I get they want to attract business but I don't use half the channels that are forced on me .	11/6/2014 5:53 PM
101	ICAM is the connection to the community and very critical in a community like Ipswich which is like a large family. It keeps us updated on what's going on.	11/6/2014 5:24 PM
102	That you keep Verizon as Ive had Comcast in the past & it was the worst server	11/6/2014 4:13 PM
103	Would like to see more of a choice with regards to channels/packages (instead of having to subscribe to "bundles"), but know that will never happen and is why probably will drop all cable and eventually move to all online viewing	11/6/2014 4:08 PM
104	will cable cost go up	11/6/2014 3:56 PM
105	Keep up the good work and involve more community involvement where possible. Keep up the good work!	11/6/2014 3:55 PM
106	Cost	11/6/2014 3:19 PM
107	Price and ability to get channels you want without having to get channels you don't want.. ala carte, if you will.	11/6/2014 2:58 PM
108	provide more diverse offerings, independent films, and public service programming	11/6/2014 2:55 PM
109	Value	11/6/2014 2:33 PM
110	Better value for the ever escalating cost. Comcast is one of the worst business entities that I have ever encountered. We are former customers	11/6/2014 2:02 PM
111	Reliability of service.	11/6/2014 1:56 PM
112	Aging and disability access to the media. Choice in programming. Higher quality programming.	11/6/2014 1:36 PM
113	Lower cost!!!! If there is any tie-in to Verizon cell phone towers, better reception areas in Ipswich, particularly in Beach and Neck	11/6/2014 1:04 PM
114	variety of programing	11/6/2014 12:43 PM

115	Value	11/6/2014 12:16 PM
116	Lower their prices, or bring in RCN to add more competition.	11/6/2014 12:16 PM
117	ICAM is an important community resource. There are too many town meetings to attend them all in person. I often watch on TV. My sons have attended ICAM summer camp. It was wonderful!	11/6/2014 11:39 AM
118	Price and Value. Flexibility to choose some not all channels. Pay for what you use.	11/6/2014 11:32 AM
119	Maintain regular broadcasts of municipal meetings since we can no longer rely on a local newspaper to provide reports, and the meeting minutes are not online for MONTHS after a meeting is over.	11/6/2014 11:23 AM
120	I would like low cost internet and cable providers. I do not have either right now because it is way to expensive. I would like low cost internet and news channels.	11/6/2014 11:20 AM
121	Price	11/6/2014 10:57 AM
122	movie pricing	11/6/2014 10:42 AM
123	That costs remain as stable as possible and that programming continues to be offered without service interruption	11/6/2014 9:28 AM
124	A continuation of the fine variety of programs provide by PEG Access. I especially enjoy the children.	11/5/2014 8:54 PM